

## What is insured?

Trip cancellation	
1. Cancellation costs if trip not started (incl. booking charges)	up to the selected travel price
<p><b>!</b> If the policy is taken out later than 3 days after the booking date, only such events are insured that occur after the 10th day after the policy has been taken out (except in cases of accident, death or act of God).</p>	
Trip interruption	
2. Reimbursement of booked and unused travel services	up to the selected travel price
3. Additional return journey costs	up to 100 %
24 hour emergency service and immediate assistance worldwide	yes

Only trips with a duration of up to 3 months are insured.

### What has to be done if claim occurs?

In the event of an **emergency**, please contact us as soon as possible on the

**24-hour  
emergency number  
+43 1 50 444 00**

Please notify **other insured events** as soon as possible by

- **Online Claim Report** at [www.europaeische.at/en/claims/report-damage-documents](http://www.europaeische.at/en/claims/report-damage-documents)  
After entering your data, you will immediately receive your claim number with information on how to proceed.  
Furthermore, you can also upload the required documents immediately.
- **E-Mail** to [schaden@europaeische.at](mailto:schaden@europaeische.at)
- **Post** to  
Europäische Reiseversicherung AG,  
Claims-Management  
Kratochwilestraße 4, A-1220 Vienna

If you have any **questions**, our Claims-Management is also available by telephone: Tel: +43 1 317 25 00.

## Premiums

Travel price up to	Single/ more than one person
€ 150	€ 14
€ 200	€ 18
€ 300	€ 26
€ 400	€ 36
€ 500	€ 45
€ 600	€ 55
€ 800	€ 70
€ 1,000	€ 84
€ 1,200	€ 99
€ 1,400	€ 114
€ 1,600	€ 129
€ 1,800	€ 143
€ 2,000	€ 158
€ 2,200	€ 170
€ 2,600	€ 196
€ 3,000	€ 211
€ 3,500	€ 251
€ 4,000	€ 291
€ 5,000	€ 364
€ 6,000	€ 437
€ 7,000	€ 510
€ 8,000	€ 583
€ 9,000	€ 656
€ 10,000	€ 730
€ 11,000	€ 804
€ 12,000	€ 878
€ 13,000	€ 953
€ 14,000	€ 1,028
€ 15,000	€ 1,103

## Where am I covered?

The insurance cover applies globally, with the exception of Belarus, Iran, North Korea, Russia, Syria, Crimea and the regions of Donetsk, Zaporizhzhia, Kherson and Luhansk.

## Who is insured?

Insured persons are the persons specifically named in the proof of insurance.

If you take out the insurance provided under CancellationCover for more than one person travelling together and choose the premium based on the total price of the trip for all travellers jointly, the insured sum applies to all travellers jointly being the maximum payment of the insurer for all insured events prior and during a trip.

## Which contractual basis applies?

The insurance product is subject to the EUROPÄISCHE travel insurance conditions ERV-RVB 2024. Austrian law applies.

## Who is the insurer?

### Europäische Reiseversicherung AG,

Registered office in Vienna. Kratochwilestraße 4, A-1220 Vienna  
Tel.: +43 1 317 25 00, E-Mail: [info@europaeische.at](mailto:info@europaeische.at),  
[www.europaeische.at](http://www.europaeische.at), Commercial register HG Wien FN 55418y.

Our information sheet on data is available at [europaeische.at/en/legal/privacy](http://europaeische.at/en/legal/privacy) or can be requested from our customer service.

Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Otto-Wagner-Platz 5, A-1090 Vienna.

The Europäische Reiseversicherung AG belongs to the Group of Assicurazioni Generali S.p.A., Trieste, which is registered in the register of insurance groups of IVASS under no. 026.

  
Mag. Wolfgang Lackner

  
Mag. Christian Wildfeuer