

What benefits are insured?

Cancellation cover if you are unable to attend an event	
Reimbursement of ticket cancellation costs	up to the selected ticket price
<p>! If the policy is taken out later than 3 days of booking the tickets, only such events are insured that occur after the 10th day after the policy has been taken out (except in cases of accident, death or act of God).</p>	

The insurance cover applies to **one event** or to a **series of events** (season ticket and subscription).
All insured reasons for trip cancellation can be found in Article 6 of the ERV-VB EventTicket 2025.

Premium per person

Ticket price up to	Premium
€ 50	€ 4
€ 100	€ 7
€ 200	€ 12
€ 300	€ 18
€ 400	€ 24
€ 500	€ 30
€ 600	€ 36
€ 800	€ 48
€ 1,000	€ 60
€ 1,500	€ 90
€ 2,000	€ 120

Where does the insurance cover apply?

The insurance cover applies worldwide, with the exception of Afghanistan, Belarus, Myanmar (Burma), Iran, North Korea, Russia, Syria, Venezuela and the regions of Donetsk, Zaporizhia, Kherson, Luhansk and Crimea.

Which contractual basis applies?

The insurance product is subject to the EUROPÄISCHE Insurance Conditions for EventTicket-CancellationCover 2025 (ERV-VB EventTicket 2025). Austrian law applies.

What has to be done if claim occurs?

Please notify insured events as soon as possible, by **Online Claim Report** at www.europaeische.at/en/claims

Select „Trip Cancellation Claiming“. After entering your data, you will immediately receive your claim number with information on how to proceed. Furthermore, you can also upload the required documents immediately or submit them at a later date via the upload link.

Alternatively, you can also send us your claims by e-mail (schaden@europaeische.at) or post.

If you have any questions, our service center is also available by telephone:
+43 1 317 25 00

Who is the insurer?

Europäische Reiseversicherung AG,

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Our information sheet on data processing is available at europaeische.at/en/legal/privacy or can be requested from our customer service.

Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Otto-Wagner-Platz 5, A-1090 Vienna.
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