

## What benefits are insured?

### Cancellation cover if you are unable to attend an event

Reimbursement of ticket cancellation costs up to the selected ticket price

! If the policy is taken out later than 3 days of booking the tickets, only such events are insured that occur after the 10th day after the policy has been taken out (except in cases of accident, death or act of God).

The insurance cover applies to **one event** or to a **series of events**

(season ticket and subscription).

All insured reasons for trip cancellation can be found in Article 6 of the ERV-VB Tickets 2021.

## Premium per person

Ticket price up to	Premium
€ 50.-	€ 2.-
€ 100.-	€ 4.-
€ 200.-	€ 7.-
€ 350.-	€ 12.-
€ 500.-	€ 19.-
€ 750.-	€ 26.-
€ 1,000.-	€ 36.-
€ 1,500.-	€ 49.-
€ 2,000.-	€ 69.-

## Where does the insurance cover apply?

The insurance cover applies worldwide, with the exception of North Korea, Syria, Venezuela, Crimea and Iran.

## Which contractual basis applies?

The insurance product is subject to the EUROPÄISCHE Insurance Conditions for Ticket Cancellation Cover 2021 (ERV-VB Tickets 2021). Austrian law applies.

## What has to be done if claim occurs?

Please notify **insured events** as soon as possible, by

- Online Claim Report at <https://www.europaeische.at/en/service/start-your-claim>  
Advantage: select „Claim Cancellation“. After entering your data, you will immediately receive your claim number with information on how to proceed. Furthermore, you can also upload the required documents immediately.
- E-Mail to [schaden@europaeische.at](mailto:schaden@europaeische.at)
- Post to Europäische Reiseversicherung AG  
Claims-Management  
Kratochwilestraße 4, A-1220 Vienna

Once we have received notification of cancellation, your tickets are invalid and can no longer be used.

If the entrance tickets are in your possession, send them to us immediately in the original.

If you have any **questions**, our Claims-Management is also available by telephone: +43 1 317 25 00 73901.

## Who is the insurer?

**Europäische Reiseversicherung AG,**

Registered office in Vienna. Kratochwilestraße 4, A-1220 Vienna

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europaeische.at, Commercial reg. HG Wien FN 55418y.

Our information sheet on data processing is available at [europaeische.at/en/legal/privacy](http://europaeische.at/en/legal/privacy) or can be requested from our customer service.

Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Otto-Wagner-Platz 5, A-1090 Vienna.

Europäische Reiseversicherung AG belongs to the Group of Assicurazioni Generali S.p.A., Trieste, which is registered in the register of insurance groups of IVASS under no. 026.



Mag. Wolfgang Lackner



Mag. Christian Wildfeuer