

What benefits are insured?

| Trip cancellation | |
|--|---------------|
| Cancellation costs for the booked flight (incl. booking charges) | up to € 1,000 |

! If the policy is taken out later than 3 days after booking the trip, only such events are insured that occur after the 10th day after the policy has been taken out (except in cases of accident, death or act of God).

The insurance applies to a booked flight.
All insured reasons for trip cancellation can be found in Section 6 of the ERV-RVB 2021 for Flight Ticket Cancellation Cover.

Where does the insurance cover apply?

The insurance cover applies worldwide, with the exception of North Korea, Syria, Venezuela, Crimea and Iran.

What do you need to consider in connection with the payment of the premium?

The premium amounts to € 23 per person and must be paid when the insurance is taken out.

Which contractual basis applies?

The insurance product is subject to the EUROPÄISCHE travel insurance conditions ERV-RVB 2021 for Flight Ticket Cancellation Cover. Austrian law applies.

What has to be done if claim occurs?

Please notify **insured events** as soon as possible, by

- Online Claim Report at <https://www.europaeische.at/en/service/start-your-claim>
Advantage: select „Claim Cancellation“. After entering your data, you will immediately receive your claim number with information on how to proceed. Furthermore, you can also upload the required documents immediately.
- E-Mail to schaden@europaeische.at
- Post to Europäische Reiseversicherung AG
Claims-Management
Kratochwilestraße 4, A-1220 Vienna

If you have any **questions**, our Claims-Management is also available by telephone: +43 1 317 25 00 73901.

Who is the insurer?

Europäische Reiseversicherung AG,

Registered office in Vienna. Kratochwilestraße 4, A-1220 Vienna

Phone: +43 1 317 25 00, E-Mail: info@europaeische.at
europaeische.at, Commercial reg. HG Wien FN 55418y.

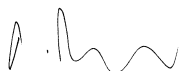
Our information sheet on data processing is available at www.europaeische.at/en/legal/privacy or can be requested from our customer service.

Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Otto-Wagner-Platz 5, A-1090 Vienna.

Europäische Reiseversicherung AG belongs to the Group of Assicurazioni Generali S.p.A., Trieste, which is registered in the register of insurance groups of IVASS under no. 026.



Mag. Wolfgang Lackner



Mag. (FH) Andreas Sturmlechner