HGV-Cancellation Cover

Europäische Reiseversicherung

Which benefits are insured?

Trip cancellation	
1. Cancellation costs if trip not started	up to selected trip price
! If the policy is taken out later than 3 days after booking the trip, only such events are insured that occur after the 10th day after the policy has been taken out (except in cases of accident, death or act of God).	
Trip curtailment	
2. Reimbursement of booked but unused travel services	up to selected trip price
Delayed arrival	
3. Reimbursement of additional costs of overnight accommodation and meals during the outward journey	up to € 400.-

The sums insured stated in the schedule of benefits limit the insurer's liability for all insured events. If you take out HGV Cancellation Cover for several persons travelling together, the sums insured apply to all persons jointly.

Where does the insurance cover apply?

The insurance cover applies within geographical Europe, all the Mediterranean states and islands, Jordan, Madeira, the Azores and the Canary Islands, with the exception of Belarus, Russia, Syria, Crimea and the regions of Donetsk, Zaporizhzhia, Kherson and Luhansk.

Which contractual bases apply?

The contractual basis are the EUROPÄISCHE Travel Insurance Conditions for the Hotel Industry 2024 HGV-Cancellation Cover (ERV-RVB Hotel Industry 2024 Special Condition 1 HGV-Cancellation Cover).
In the event that mandatory provisions of Italian law are more advantageous for the policyholder, such provisions shall take precedence over Austrian law.

Premiums

for one trip up to 31 days in Europe

Trip price up to	Premium	Trip price up to	Premium
€ 300.-	**€ 18.-**	€ 5,500.-	**€ 343.-**
€ 500.-	**€ 34.-**	€ 6,000.-	**€ 375.-**
€ 750.-	**€ 46.-**	€ 6,500.-	**€ 399.-**
€ 1,000.-	**€ 58.-**	€ 7,000.-	**€ 431.-**
€ 1,500.-	**€ 91.-**	€ 7,500.-	**€ 462.-**
€ 2,000.-	**€ 118.-**	€ 8,000.-	**€ 492.-**
€ 2,500.-	**€ 148.-**	€ 8,500.-	**€ 523.-**
€ 3,000.-	**€ 178.-**	€ 9,000.-	**€ 554.-**
€ 3,500.-	**€ 209.-**	€ 9,500.-	**€ 585.-**
€ 4,000.-	**€ 240.-**	€ 10,000.-	**€ 616.-**
€ 4,500.-	**€ 271.-**	€ 12,000.-	**€ 740.-**
€ 5,000.-	**€ 302.-**	€ 15,000.-	**€ 926.-**

If you are taking out HGV-Cancellation Cover for more than one person travelling together, please select the premium for the trip price (incl. any additional booked benefits and travel expenses) for all persons.
Please note that the maximum sum insured for trip cancellation per booking/event insured is € 15,000.-.

What has to be done if claim occurs?

Assistance with settling claims is provided by the international insurance broker

AssiBroker International
Alois-Kuperion-Str. 30
I-39012 Meran (BZ)

Phone: +39 0473 498 000
E-mail: info@assibroker.net

Trip cancellation: We kindly ask you to inform your host of your cancellation as soon as possible and to report the claim to AssiBroker International.

Trip interruption: In the event of illness/accident please have a detailed medical certificate/accident report including diagnosis made out at the holiday destination.

Delayed commencement of booked stay:
Have the cause of the delay confirmed (e.g. medical certificate, official confirmation of road block, accident, breakdown etc.) and send the confirmation together with the invoices for the costs arising in respect of overnight accommodation and meals to AssiBroker International.

Who is the insurer?

Europäische Reiseversicherung AG,
Registered office in Vienna. Kratochwjlestraße 4, A-1220 Vienna
Phone: +43 1 317 25 00, E-Mail: info@europaeische.at, www.europaeische.at, Commercial reg. HG Wien FN 55418y.

Our information sheet on data processing is available at europaeische.at/datenschutz or can be requested from our customer service.

Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Otto-Wagner-Platz 5, A-1090 Vienna.
Europäische Reiseversicherung AG belongs to the Group of Assicurazioni Generali S.p.A., Trieste, which is registered in the register of insurance groups of IVASS under no. 026.