

## Which benefits are insured?

Trip cancellation	
1. Cancellation costs if trip not started	up to selected trip price
! If the policy is taken out later than 3 days after booking the trip, only such events are insured that occur after the 10th day after the policy has been taken out (except in cases of accident, death or act of God).	
Trip curtailment	
2. Reimbursement of booked but unused travel services	up to selected trip price
Delayed arrival	
3. Reimbursement of additional costs of overnight accommodation and meals during the outward journey	up to € 400.-
Involuntary extension of holiday	
4. Reimbursement of additional costs of overnight accommodation and meals during the outward journey	up to € 2,000.-
Search and rescue including helicopter rescue	
5. Search and rescue costs in the event of an accident, or in the event of distress in the mountains or at sea	up to € 7,500.-

The sums insured stated in the schedule of benefits limit the insurer's liability for all insured events. If you take out Hotel Cancellation Plus for several persons travelling together, the sums insured apply to all persons jointly.

## Where does the insurance cover apply?

The insurance cover applies within geographical Europe, Russia, all the Mediterranean states and islands, Jordan, Madeira, the Azores and the Canary Islands, with the exception of Syria and Crimea.

## Which contractual bases apply?

The contractual basis are the EUROPÄISCHE Travel Insurance Conditions for the Hotel Industry 2021 (ERV-RVB Hotel Industry 2021). In the event that mandatory provisions of Italian law are more advantageous for the policyholder, these shall take precedence over Austrian law.

## Premiums

for one trip up to 31 days in Europe

Trip price up to	Premium	Trip price up to	Premium
€ 200.-	€ 11.-	€ 2,500.-	€ 143.-
€ 300.-	€ 17.-	€ 3,000.-	€ 172.-
€ 400.-	€ 23.-	€ 3,500.-	€ 200.-
€ 500.-	€ 29.-	€ 4,000.-	€ 229.-
€ 600.-	€ 34.-	€ 4,500.-	€ 258.-
€ 800.-	€ 46.-	€ 5,000.-	€ 286.-
€ 1,000.-	€ 57.-	€ 6,000.-	€ 344.-
€ 1,200.-	€ 69.-	€ 7,000.-	€ 401.-
€ 1,400.-	€ 80.-	€ 8,000.-	€ 458.-
€ 1,600.-	€ 92.-	€ 9,000.-	€ 515.-
€ 1,800.-	€ 103.-	€ 10,000.-	€ 573.-
€ 2,000.-	€ 115.-	€ 12,000.-	€ 687.-

If you are taking out Hotel Cancellation Plus for more than one person travelling together, please select the premium for the trip price (incl. any additional booked benefits and travel expenses) for all persons. Please note that the maximum sum insured for trip cancellation per booking/event insured is € 12,000.-.

## What has to be done if claim occurs?

Please notify **insured events** as soon as possible by

- e-mail to [erv@gastropool.it](mailto:erv@gastropool.it)
- fax: +39 0471 978 118
- post to gastropool Italien GmbH  
Schlachthofstraße 53B  
Italy – 39100 Bozen

If you have any **questions**, we are also available by telephone:  
Tel: +39 0471 980 331.

## Questions about insurance cover

**Sales partner:** The insurance is arranged by the respective accommodation provider. The gastro-pool Italien GmbH supports the accommodation provider in this process.

Questions about the insurance cover and the payment of the premium can be addressed to the respective accommodation facility or to:

gastropool Italien GmbH  
Schlachthofstraße 53B, Italy – 39100 Bozen  
Tel: +39 0471 980 331, fax: +39 0471 978 118  
e-mail: [erv@gastropool.it](mailto:erv@gastropool.it)

## Who is the insurer?

**Europäische Reiseversicherung AG,**

Registered office in Vienna. Kratochwilstraße 4, A-1220 Vienna

Tel.: +43 1 317 25 00, E-Mail: [info@europaeische.at](mailto:info@europaeische.at), [www.europaeische.at](http://www.europaeische.at), Commercial register HG Wien FN 55418y.

Our information sheet on data is available at [europaeische.at/datenschutz](http://europaeische.at/datenschutz) or can be requested from our customer service.

Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Otto-Wagner-Platz 5, A-1090 Vienna. The Europäische Reiseversicherung AG belongs to the Group of Assicurazioni Generali S.p.A., Trieste, which is registered in the register of insurance groups of IVASS under no. 026.



Mag. Wolfgang Lackner



Mag. (FH) Andreas Sturmlechner