

Information about your right to cancel

You may cancel your insurance contract within 14 days without giving reasons, by email or letter.

The cancellation period starts when you are informed that the insurance contract has started (i.e. you receive the insurance policy), but not before you have received the insurance policy and the terms of the policy, including the conditions for how the premiums are set and changed and this information about your right to cancel.

Send your notice of cancellation to:

Europäische Reiseversicherung AG
Kratohwjlstraße 4, A-1220 Wien
E-Mail: info@europaeische.at

To cancel within the cancellation period, you only need to send your notice of cancellation before the end of the cancellation period. The notice shall also apply if it is received by your insurance agent (employed sales representative of the insurer or self-employed insurance agent).

Upon cancellation, any insurance cover already provided and your future obligations under the insurance contract shall end. If the insurance provider has already provided cover, it shall be entitled to a premium for the period of cover before cancellation. If you have already paid premiums to the insurance provider that exceed this premium for cover before cancellation, the insurer must repay those premiums to you without deductions.

Your right to cancel expires at the latest one month after you have received the insurance policy with this information about the right to cancel.